



Stayin' Alive – One-Day Seminar

The “Drive to Thrive” in Patient Access Courtyard Marriott, Carolina Beach, NC

Thursday, September 15th , 2016

7:30 a.m.	8:30 a.m.	Registration & Vendor Networking in Access Solutions Showcase
8:30 a.m.	9:00 a.m.	Opening Remarks – NCAHAM Business Meeting
9:00 a.m.	10:00 a.m.	“The Critical Role of Patient Access in the Patient Experience” Amy Winham, Director of Patient Experience, Nash UNC Health Care System
10:00 a.m.	10:30 a.m.	Business Partner Access Solutions Introductions
10:30 a.m.	11:00 a.m.	Vendor Networking “Get Up & Move” Stretch Break – #SelfieTime
11:00 a.m.	12:00 p.m.	“Corporate Compliance and Patient Access” – Patrick Kennedy, Director Corporate Compliance - UNC
12:00 p.m.	12:45 p.m.	“Here’s The Skinny” Lunch in Access Solutions Showcase
12:45 p.m.	1:00 p.m.	Presentation of Newly Certified Access Managers
1:00 p.m.	3:00 p.m.	“Patient Centered Communication” – Eli Pagonis
3:00 p.m.	3:30 p.m.	Business Partner Break & Drawings - #SelfieTime
3:30 p.m.	4:00 p.m.	“Population Health Initiatives/Case Study” – Mark Starr, Vice President Southeast, EOS Healthcare
4:00 p.m.	5:00 p.m.	“Using Propensity-to-Pay Scoring to Maximize Self-Pay Reimbursement” – Elizabeth Staas, National Vice President, MedAssists